

TERMS AND CONDITIONS ON LEGAL ADVICE ONLINE

§1

The 'LEGAL ADVICE ONLINE' service is provided via website www.kancelariagola.pl by a Legal Adviser Justyna Gola running a business Kancelaria Radcy Prawnego Justyna Gola, ul. Bohaterów Warszawy 6 lok.16, 25-394 Kielce, NIP: 657-271-75-29 (hereinafter referred to as '**Firm**')

§2

Via a 'LEGAL ADVICE ONLINE' contact from (hereinafter referred to as '**Form**') the firm accepts legal queries based on which they provide their services (hereinafter referred to as '**Services**') to all interested people (hereinafter referred to as '**Clients**')

§3

By completing Form, Client confirms that he familiarized himself with the following Terms and Conditions and accepts provisions of these regulations.

§4

In order to obtain legal assistance, it is required by Client to indicate his first and last name, city, phone number and email address in Form.

§5

Personal data communicated by Client as well as description of the facts of the case will be used by the Firm exclusively for the purpose of rendering assistance to this Client. Data communicated by Client will not be shared with third parties.

§6

1. The provision of legal aid is based on the state of facts presented by Client via Form.
2. If the situation requires a broader explanation, the Firm will ask Client for a clarification via email.
3. Client is obliged to give accurate and comprehensive answers to any potential additional questions.
4. Legal aid may be granted only on the basis of the state of facts submitted by Client in a clear and comprehensible manner.

§7

1. After submitting a request via Form, the Firm will analyze the presented legal issue and will evaluate the Service. Time when Client will obtain the evaluation is depended on the complexity of the case and should not exceed two business days.
2. The fee for the Services is dependent on the complexity of the case and required effort.

§8

1. After accepting the fee, Client can make a payment for the Services by transferring the money to the Firm's bank account 95 1050 1416 1000 0091 1737 6617.
2. If the evaluation is not accepted by Client, he can not decline the Services. Revocation of our Services shall not require Client to make a payment and does not raise any claims on the Firm's side.

§9

1. At the time of processing the payment for Service, Client and the Firm enter into a service agreement.
2. Service to Client shall be performed within 5 business days from the date of entering into agreement.
3. In duly justified circumstances (for example a leave of absence, an illness or a trip) the referred date can be extended, in which case the Firm will inform Client about it.

4. Where it is necessary to supplement the state of facts with important data, documents or information, lack of which prevents the execution of Service, the time limit referred to in paragraph 1, shall be counted from the moment the Firm receives complete data from Client. In that case, the Firm shall not be responsible for any damages caused by the delay of Client providing additional information, necessary for the implementation of Service.

§10

1. At the request of Client, reported during contracting procedures, the Firm will issue a VAT invoice to Client.
2. The invoice will be sent to the email address provided by Client.
3. Client authorizes the Firm to issue an invoice without a signature of the consignee.

§11

1. The Firm provides legal assistance in accordance with the applicable law.
2. In a case where legal norms cause interpretation differences in jurisprudence or in legal doctrine, the Firm will present its own view.
3. Evaluation of our services shall cease to be valid after 7 days from the date of the Firm sending Client an email with the evaluation message.

§12

1. By making payment for our performance of Service, Client consents to the commencement of the services before the end of the 14 day period from the conclusion of the agreement.
2. In the case referred to in Act 1, at the time of the performance of the service by the Firm, Client loses the right to withdraw from the agreement, in accordance with Article 38, Item 1 of the Act dated May 30, 2014, on Consumer Rights (Journal of Laws 2014, Item 827).

§13

1. Any irregularities found by Client, and consisting of the Firm not accepting Client's data or failure to take action related to the evaluation of the Service within the time limit indicated in §7 paragraph 1, should be reported to the Firm via email: **justynagola@poczta.fm** or by phone: **+48 506 387 213**.
2. The notification referred to in Section 1, shall occur promptly, no later than 24 hours after the attempt to enter personal data into the system, in case data is not accepted or if within 24 hours the Firm does not take any action regarding evaluation of the Service based on the information included in Form.
3. A complaint will be reviewed by the Firm within 14 days from receipt. The Firm shall inform Client of a manner of settling a complaint in writing by sending it to the address indicated by Client or by sending an email to the email address indicated by Client in Form.

§14

1. When the Firm receives Client's personal data, the Firm processes his data according to Article 23, Item 1, Point 5 from August 29, 1997 on the Protection of the Personal Information (Journal of Law from 2016, Item 922 as amended) in order to lawfully administer data, which is providing legal aid pursuant to the Act of July 6, 1982 on Legal Advisers.
2. Processing of Client's sensitive personal data, referred to in Article 27, Item 1 of the Data Protection Act, is based on the data subject's consent. Accepting these Terms and Conditions indicates consent to process Client's sensitive personal data.
3. The Firm is also authorized to, pursuant to Article 23, Item 1, §5 in connection with Article 23, Item 4, §2 Personal Data Protection Act, to process Client's personal data in order to pursue claims due to services rendered.
4. Personal data controller is Kancelaria Radcy Prawnego Justyna Gola, ul. Bohaterów Warszawy 6 lok.16, 25-394 Kielce.
5. Providing personal data by Client is voluntary, and Client has the right to access his data and correct it.

§15

1. The law applicable to any relevant disputes is Polish law.

2. The court responsible for the settlement of disputes between the Firm and Client arising out of the contract to provide services online, is the court of domicile of the Firm.

§16

In case there are any matters not regulated by these Terms and Conditions, the relevant rules shall apply, especially the provisions of the Civil Code.

§17

These Terms and Conditions become applicable from the date of publication on the website.